

Mimitakara[®]

Compatible with
iPhone / iPad / iPod



goHearing R2

User Guide

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WELCOME

Thank you for choosing our hearing devices to accompany you through everyday life.

Like anything new, it may take you a little time to become familiar with them.

This guide will help you understand the advantages and greater quality of life your hearing device offer. To receive the most benefit from your hearing device, it is recommended that you wear them every day, all day.

This will help you get adjusted to them.

CAUTION

It is important to read this user guide thoroughly and completely. Follow the safety information to avoid damage or injury.

The devices are not intended for children under the age of 3 years or people with a developmental age of under 3 years.

YOUR HEARING DEVICE

Your hearing aids are Mimitakara
RIE (Receiver-in-Ear) Rechargeable models
Device: goHearing R2

The goHearing R2 connect to iPhone, iPad, or iPod touch so you can stream audio, answer phone calls, adjust settings, and more.

To use the goHearing R2, you need one of these devices:

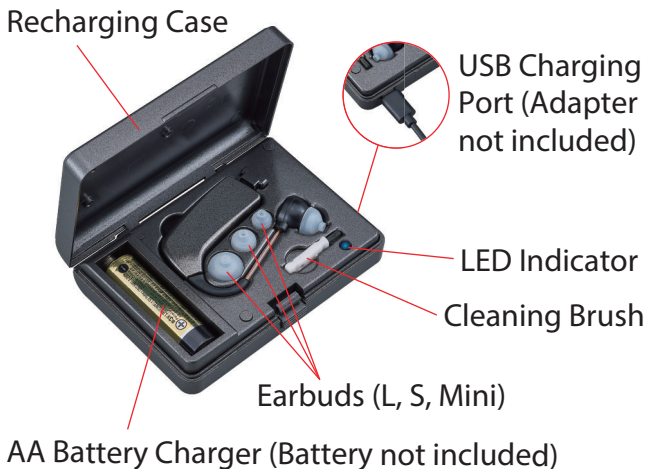
- iPhone 5 or later
- iPad Pro (all models)
- iPad Air (all models)
- iPad (4th generation) or later
- iPad mini (all models)
- iPod touch (5th generation) or later

ACCESSORIES

- ① Recharging Case x2
- ② Hearing Aid x2 (Right & Left)
- ③ Cleaning Brush x2
- ④ Earbuds: Single (Mini / Small / Large / Medium on the unit) x2, Double (Small / Medium / Large) x2
- ⑤ Micro USB Charging Cable x2



FEATURES



HOW TO RECHARGE

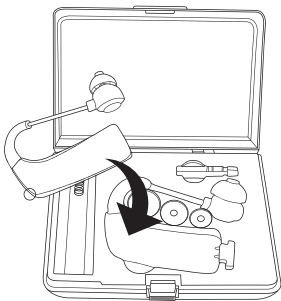
✘ Make sure to fully charge the devices before first use. **The charging time is 4 hours.** This is to awake all functions of the devices and extend your battery life.

There are two methods for you to recharge the device.

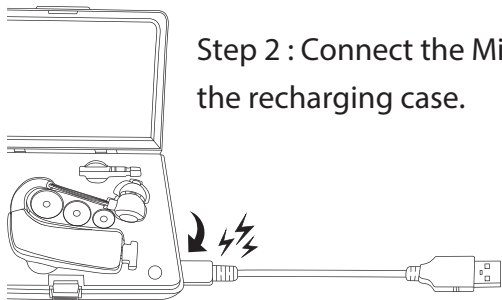
A) USB Charging

Step 1: Carefully put the hearing aid in the recharging case.

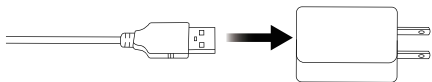
Make sure the charging connectors on the bottom of the hearing aid is in contact with the charging pins of the case.



Step 2 : Connect the Micro USB to the recharging case.



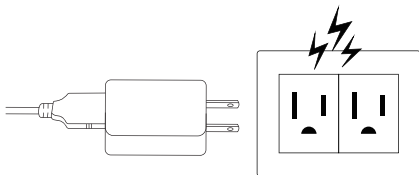
Step 3: Connect the Micro USB Cable to the USB adapter. (Adapter not included)



Step 4 :

Plug the USB adapter into the wall socket.

Ensure the wall plug is switched on

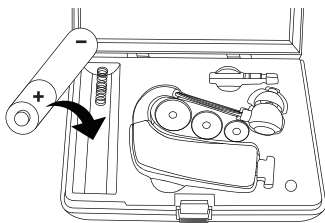


B) AA Battery Charging

Step 1: Carefully put the hearing aid in the recharging case. Make sure the charging connectors on the bottom of the hearing aid is in contact with the charging pins of the case.

Step 2 : Place a AA battery (not included) inside the battery charger of the recharging case.

Make sure the negative pole of the battery (-) is in contact with the charging spring in the battery compartment.



C)LED Indicator

Charging : The LED Indicator on the recharging case lights Orange

Fully Charged : The LED Indicator on the recharging case lights Blue

GETTING STARTED

Make sure your ears are clean.

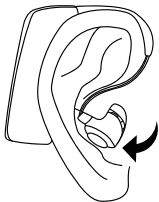


Rest your hearing aid securely on your ear .



Place the earbud inside the ear canal until it sits soundly and comfortably with a tight seal in your ears.

Make sure the earbud tips fit your ears (change the earbud size if it's too tight or too loose).



REPLACING EARBUDS

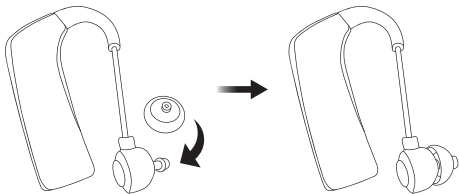
We provide additional earbuds of different size to suit your need.

To replace the earbud:

Step 1. Hold the earbud.

Step 2. Gently pinch the earbud and pull to remove it. Once the earbud is removed, you will see an axis.

Step 3. Pick the replacing earbud. Align the central hole of the earbud tip with the axis and gently push the tip toward it until the axis fully insert the hole.



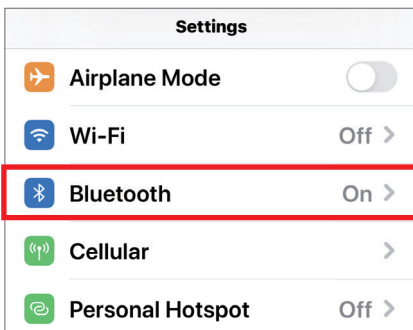
PAIR AND CONNECT

When you pair goHearing R2 to your Apple device, audio from your Apple device goes to your hearing device. Should the Bluetooth be disconnected due to range or any other reason, reconnect the goHearing R2 with the device that you wish to pair with.

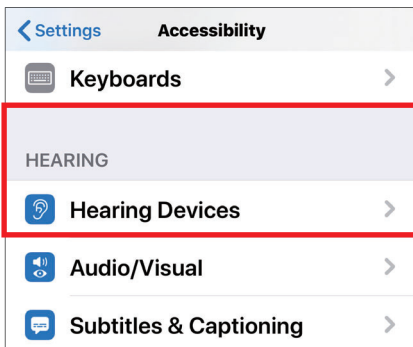
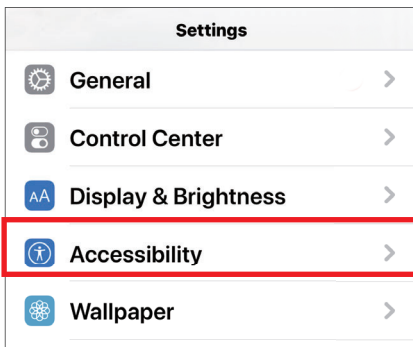
To pair your hearing device, follow these steps

1. Make sure that Bluetooth is ON.

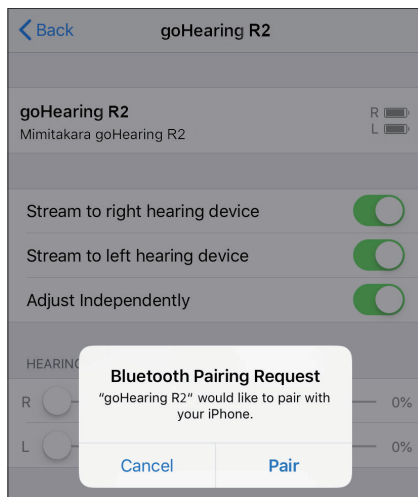
Go to Settings, and select Bluetooth.



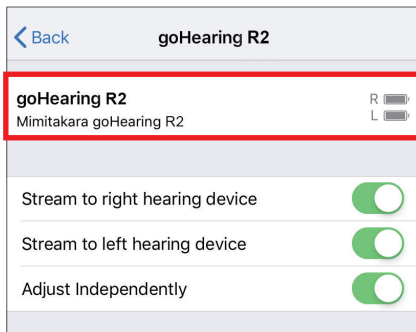
2. On your Apple device, go to Settings > Accessibility > Hearing > Hearing Devices.



3. Your Apple device will search for your hearing device. Under MFi Hearing Devices, tap the device name “**goHearing R2**”.
4. Tap Pair when you see the pairing request on the screen. If you have two hearing devices, you'll get two requests. Pairing could take up to a minute.



You can start using your goHearing R2 when you see it under MFi Hearing Devices with a check mark.



Pair with more than one device

When you pair your goHearing R2 with more than one Apple device, the connection for your hearing devices switches from one device to the other when you use audio. The connection also switches when you receive a call on your phone. If you make changes to your hearing device settings on one device, they're sent to your other devices.

To pair with another iPhone, iPad, or iPod touch, follow these steps:

1. Make sure all devices are connected to the same Wi-Fi network and signed in to iCloud with the same Apple ID.
2. Follow the steps for how to pair your hearing device.

Scan the QR code and follow the step by step guide (<https://support.apple.com/en-us/HT201466>)



CONTROL YOUR HEARING DEVICE

You can use your Apple device to select environment presets adjust the volume, turn on Live Listen, and more. To control your hearing device, use Settings or the Accessibility Shortcut.

Set preferences for features that you control with your Apple device by going to:

Settings > Accessibility > Hearing Devices

Then tap Hearing Devices

Play Ringtones

You can play ringtones through connected hearing devices.

Audio Routing

Choose the default device for audio playback.

Control Nearby Devices

Use your Apple device to adjust the settings of hearing devices that are on the same WiFi network and connected to your iCloud account.

Audio Handoff

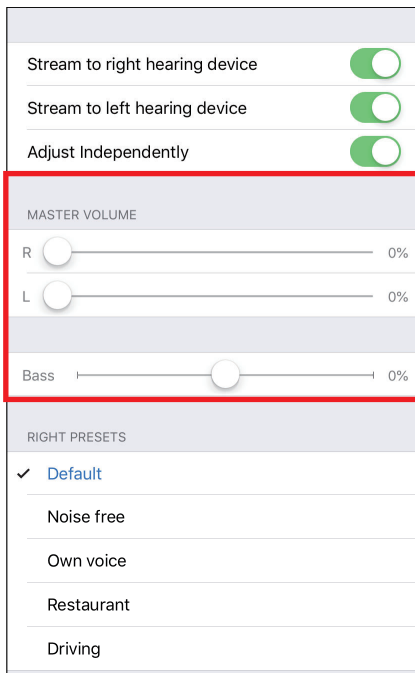
Continue listening to media through your hearing device when you switch between your Apple devices. For example, if your hearing device is connected to your iPhone but you start watching a movie on your iPad, the hearing device automatically switches to the iPad.

Control on Lock Screen

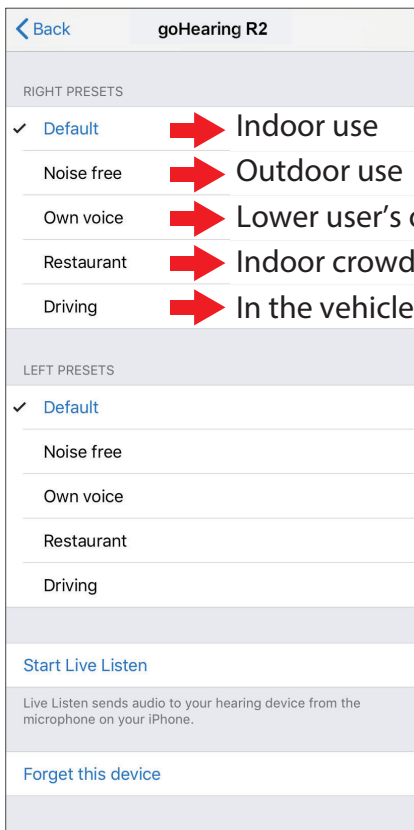
Quickly make preset and volume adjustments on your hearing device right from the Lock Screen with the Accessibility Shortcut or Control Center hearing button.

Tap the device name goHearing R2 in Settings

- Adjust volume levels for either or both hearing devices.

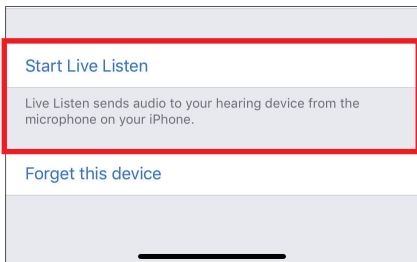


- Select environment presets



● Turn On/Off Live Listen

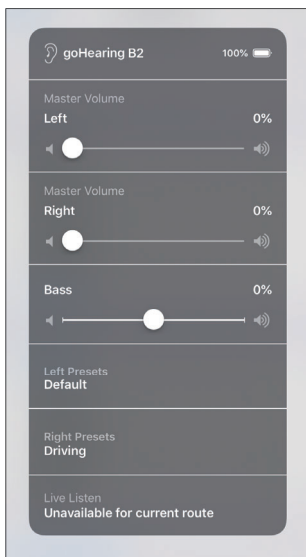
With Live Listen, your Apple devices become a remote microphone that sends sound to your goHearing R2. Live Listen can help you hear a conversation in a noisy room or hear someone speaking across the room.



1. Tap Start Live Listen (Turn ON)
2. Place the device in front of the person you want to hear
3. Tap End Live Listen (Turn OFF)

Use the Accessibility Shortcut

You can also use the Accessibility Shortcut to turn Live Listen on and off or control other features of your goHearing R2. To use the Accessibility Shortcut, quickly press the Home button three times. On iPhone X and later, triple-click the side button.



※ The interface may vary with iOS version

SAFETY AND MAINTENANCE

Battery Maintenance

- We suggest recharging the device regardless of its battery status before sleeping at night.
- Do not attempt to remove the battery as this may cause damage to the device or injuries.
- Ensure the device is fully charged before removing it from charge.

Earbud Maintenance

- Clean your ears thoroughly before inserting the earbuds into your ears.
- After each use remove all remaining debris from the earbuds.
- Ensure that the hole on the side of the bud is also free from any debris.

- Use the provided cleaning brush to clean any earwax adhered on the device, especially in and around the device and the earbud.

Safety Information

- Keep the device out of reach from children
- Do not attempt to open, fix, replace or remove any of the components.
- Avoid excessive volume levels and prolonged periods of use.
- Avoid using the device while you are sleeping
- Keep device in dry areas.
- Keep the device away from high temperature areas.
- Avoid liquid near the device.
- Avoid discharging the battery for long periods
- Keep away from direct sunlight.

WARRANTY

Mimitakara comes with one-year limited warranty. During this warranty period, from the date of purchase by the original customer, we warrant goHearing R2 to be free from defects in material and workmanship under intended home use.

In the event goHearing R2 fails to function properly due to defects in material or workmanship within one year of original purchase.

Contact our customer service center by email and return the unit with proof of sales purchase receipt or packing slip with no exception to the address given by the customer service agent.

Mimitakara will either repair or replace the unit (with a refurbished unit or a unit of equal condition) and return it to you at no cost to you (there will be a nominal additional shipping charge for remote countries).

TROUBLESHOOTING

Problems and solutions

Sound is weak

- Increase the volume
- Recharge before use
- Clean or exchange earbuds

Hearing devices emit whistling sound

- Replace with proper size of earbud that fits you best
- Reinsert the earbud into the ear until it fits securely
- Check whether the earbuds connected correctly
- Decrease the volume
- Clean or exchange the earbuds

Sound is distorted

- Decrease the volume
- Recharge before use
- Clean or exchange the earbuds

Hearing device doesn't work

- Recharge before use
- Clean or exchange earbuds

ADDITIONAL INFORMATION

Users usually take a few weeks to become familiar with their hearing aid. You need to practice repeatedly until your brain adapt to the sounds transmitted by the hearing aid and adjust it to suit your lifestyle. Hearing is a part of senses that help us sharing ideas and plans; lip reading, facial expression and gesture that help us practice better.

Notes to Friends and Family

1. Remind users to be focused before conversation.
2. Let users look at you when having conversation in a quite place.
3. Speak clearly and slowly at a normal volume. Speak loudly makes understanding harder.
4. Do not repeat your phrases if users can't hear

them clearly, try another phrases with the same meaning for better understanding.

Notes to Users

1. Close to the speaker and be concentrated.
2. Speak in quiet places and sit face to face with the speaker.
3. Try different position, find the position that you can hear better.
4. The background noise might make you feel uncomfortable, be patient and try to get the information when the noise is lower.
5. Tell people what you need, people without hearing loss can't see your hearing difficulty.
6. Have appropriate expectation and understand that hearing aid have its own limit.
7. Using hearing aid is a learning process of desire for improvement, patient and repeated practice.

