

Mimitakara®

Rechargeable ITC

User Manual

Prior to first use, read the instruction carefully to ensure proper operation, care and handling of your hearing device, and keep it for future reference.

CAUTION

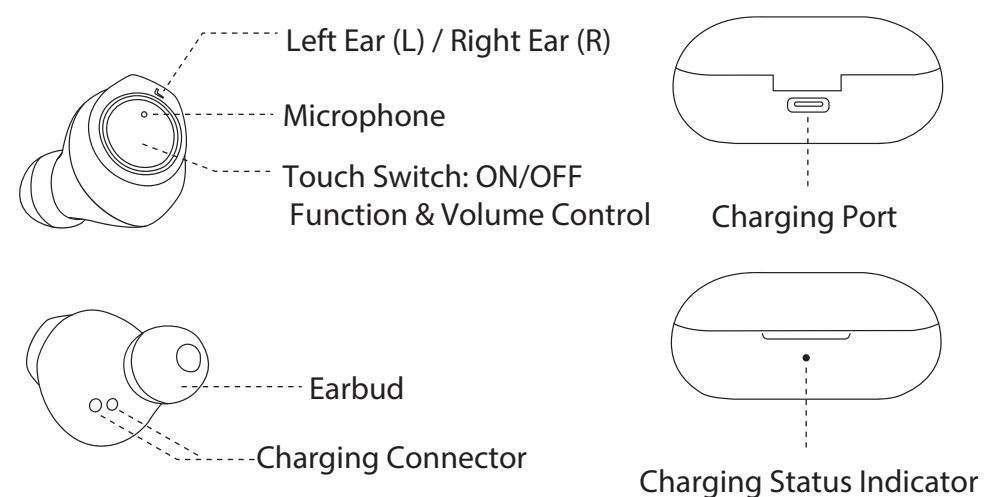
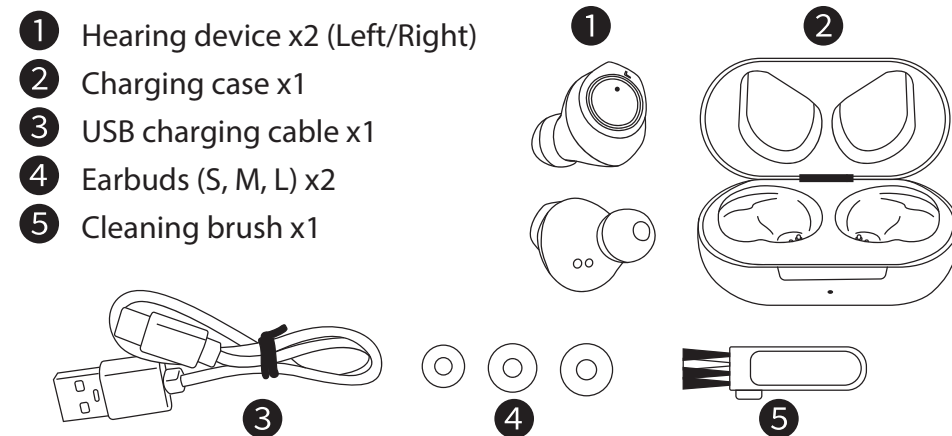
- Please do not disassemble or modify it to avoid loss of warranty rights.
- Do not use the product after it is malfunctioned or damaged.
- Please note the interference caused by electromagnetic waves.
- X-rays, CT scans, and other diagnostic imaging machines may have an adverse effect on the subject, so please remove the hearing devices and place them outside the camera room before using these machines.
- Do not use, charge, store, or place the hearing devices in high temperature and stuffy places.
- Hearing device body, charging box and accessories (earbud, etc.) should not be placed in the surrounding of the infant's reach and pet.
- Please use the attached USB cable for charging. Do not use power sources or voltages other than those specified.
- Please check the volume before using the hearing device. Turn down the volume when you start using it, and adjust it slowly after you get used to it.
- Loud volume can cause hearing loss.
- This product is not waterproof and should not be used in swimming, warm and humid places.
- If the earbuds are loose before wearing, they may be left in the ear canal when removed.
- There is a lithium battery built into the main body and charging case of the hearing device, and this battery cannot be removed. Please dispose of them in accordance with the regulations of each county and city when you dispose of them.

Do not use if the following conditions apply

- Ear discharge condition within the last 90 days
- Sudden or progressive hearing loss within the past 90 days.
- People with acute or chronic dizziness.
- Patients with painful or inflamed, itchy ears.
- Stop using when your body has abnormal conditions.
- If you experience headache, dizziness, ear pain, skin inflammation, itching, etc., please discontinue use and consult with the original manufacturer or a medical facility.

- If you notice any odor, heat, color change or deformation during use, please stop using the product immediately.
- Do not cover with cloth, quilt, etc. during charging.
- Do not use where there is a source of ignition.
- Do not touch the AC adaptor cables, sockets, USB terminals, etc. when your hands are wet.

ACCESSORIES AND FEATURES

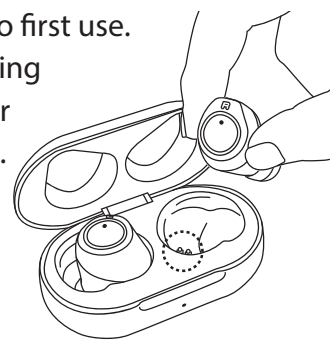


CHARGING INSTRUCTION

※ Charge your hearing device overnight prior to first use. It is recommended that you charge your hearing device with USB charging cable once a day for 3 hours to maximize rechargeable battery life.

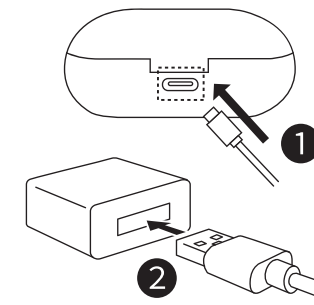
Carefully put it in the charging case
Open the charging case and insert the left / right hearing device properly as shown.

※ Make sure the charging connectors on the bottom of the hearing device is in contact with the charging pins of the case. Put the left/right hearing device and close the lid for charging.



How to Charge

- 1 Plug the TYPE C connector of the USB charging cable into the charging port of the charging case.
- 2 Connect the USB charging cable to the AC adapter, PC for charging.



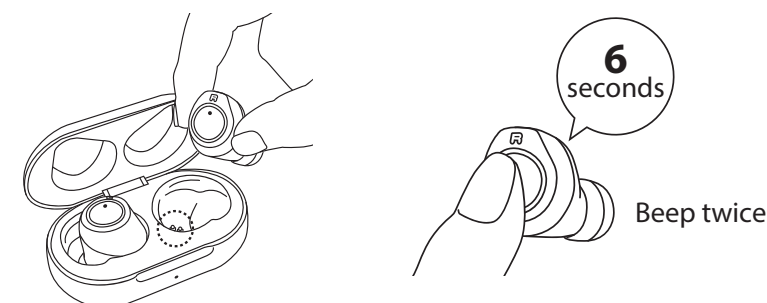
Charging Indicator Instruction

	Hearing device	Charging case
Charging	Flashing Blue	Flashing Orange
Full Charge	No Light	Solid Orange

OPERATING INSTRUCTION

Power on / off

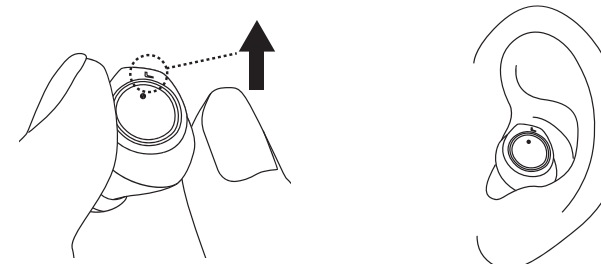
The power is turned on after about 10 seconds when the hearing device is removed from the charging case, and is turned off automatically when it is put back to the charging case. To manually turn the power on/off, touch and hold the touch switch for 6 seconds until you hear 2 beep sounds.



※ To prevent the hearing device from making a feedback sound, insert it into your ear within 10 seconds after removing it from the charging case.

How to wear the hearing devices

※ Before wearing the hearing device, clean the ear wax. Insert the hearing device with L and R marks facing upward into the ear.



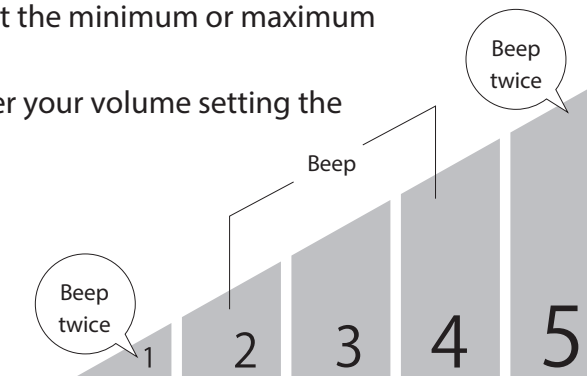
※ If the hearing device earbud doesn't fit properly, replace the default earbud with one of the other size earbuds provided, until you find the right fit.

Volume Adjustment

There are 5 volume levels, the default setting is level 3. To switch to different sound levels touch and hold the touch switch for 2 seconds until you hear 1 or 2 beep sounds.

2 beeps means you are at the minimum or maximum volume.

The device will remember your volume setting the next time you use it.



The volume is changed by cycle as follows

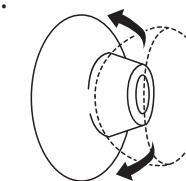
1 → 2 → 3 → 4 → 5 → 4 → 3 → 2 → 1 → 2 ...

REPLACING EARBUDS

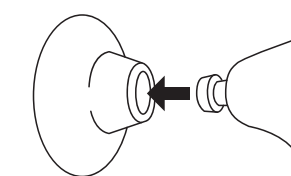
Choose the earbuds that fit your ears comfortably and securely. A poorly fitting earbud can cause feedback. Change the size of earbud that fit best in your ear canal.

※ The earbud can be used regardless of left or right.

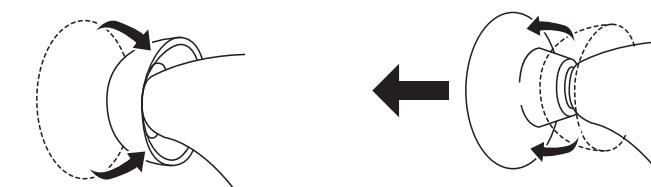
① Remove the old earbud. Turn up the rim of the new earbud.



② Install new earbud on hearing device.



③ Turn the rim of the new earbud down.



After replacing the earbud and before and after each use, ensure that the earbud is securely attached to the hearing device.

ABOUT FEEDBACK

What is feedback and how it occurs

The high-pitched sounds coming from your hearing device is caused by feedback. Feedback occurs when the sounds leak out and back into your hearing device's microphone, causing the feedback.

Most common causes for feedback

1. When the hearing device is charging, the charging case runs out the power.
2. Wearing hearing device on full volume, hearing device is wrapped or wearing hats and other head covering can make the hearing device whistle.
3. When the earbud does not fit completely in the ear canal or the volume is turned up to the maximum, the sounds can also leak out from the hearing device's speaker causing the feedback.

How to avoid feedback

1. The hearing device turns on in 10 seconds after taking out from charging case. Wearing the hearing device within this time to prevent the feedback.
2. Make sure your hearing device volume isn't too loud. Turn down the volume or have the hearing device checked if you always need very high volume to hear properly.
3. If whistling in your ears, it is possible that the earbud does not fit properly in your ear canal. Please check the size of the earbud to make sure it fits.

CLEANING THE HEARING DEVICE

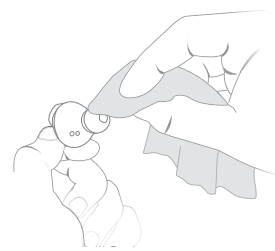
In order to use the product for a long time, clean your ears before wearing the hearing device, take care of your hearing device and follow a few basic rules, which will soon become a part of your daily routine.

Clean the hearing device

Use the cleaning brush, soft cloth to wipe off water, earwax and dirt adhered on the hearing device. Do not use household detergents (soap, washing powder etc.), diluents, alcohol, aniline to clean or wipe.

Clean the earbud

- ① Remove all earwax from the earbud.
Ensure the earbud is free of any earwax.
- ② Use the cleaning brush, soft cloth to wipe off water, earwax and dirt adhered on the earbud.



※ It is recommended to change the earbud every 3~6 months, and change them as soon as possible if they are heavily soiled or found to be cracked.

TROUBLESHOOTING

Problem	Potential Cause	Solution
Sound is weak	Low battery power	Charge immediately
	Speaker and earbud is clogged	Clear clogs or replace earbud
	The degree of hearing loss is changed	Adjust the volume or ask a doctor for assistance
	Dirt accumulation	Clean the hearing device
Functionality problems	Low battery power	Charge immediately
	Speaker and earbud is clogged	Clear clogs or replace earbud
Sound is not clear, distortion, no sound	Low battery power	Charge immediately
	Speaker and earbud is clogged	Clear clogs or replace earbud
	Hearing device malfunction	Consult the hearing service center

DAILY TRAINING

Week 1 : Wear a hearing device at home and get used to the sound.

Suggested time: about 2 hours per day

Week 2 : Talk to people in a quiet environment.

Suggested time: about 3 hours per day

Week 3 : Practice hearing the TV / listening to music / talking over phone.

Suggested time: about 4 hours per day

Week 4 : Try to talk with many people at the same time, and practice in an outdoor environment after getting used to it.

Suggested time: about 5 hours or more per day

PRODUCT INFORMATION

- Product name: Mimitakara Rechargeable ITC Hearing Device
- Model: UP-6SC2
- Charging Time: Charging case takes 3 hours to fully charge thru USB cable; hearing device takes 3 hours to fully charge thru charging case
- Continuous Use: 8~14 hours (※Power consumption will increase when the device at a higher volume or used in a noisy environment)
- Dimension/Weight:
- Hearing device (H20.5×W21.8×D22.8 mm)/4.4g
- Charging case (H28.8×W39.1×D68.2 mm)/30.1g

FDA WARNINGS

WARNING: If you are younger than 18, do not use this.

You should go to a doctor, preferably an ear-nose-throat doctor (an ENT), because your condition needs specialized care. Over-the-counter hearing aids are only for users who are age 18 or older.

This OTC hearing aid is for users who are 18 and older. People who are younger than 18 with hearing loss should see a doctor, preferably an ENT, because they may need medical testing and management. Hearing loss can affect speech and learning, so professional fitting and continuing care are also important.

WARNING: When to See a Doctor

If you have any of the problems listed below, please see a doctor, preferably an ear-nose-throat doctor (an ENT).

- Your ear has a birth defect or an unusual shape. Your ear was injured or deformed in an accident.
- You saw blood, pus, or fluid coming out of your ear in the past 6 months
- Your ear feels painful or uncomfortable
- You have a lot of ear wax, or you think something could be in your ear
- You get really dizzy or have a feeling of spinning or swaying (called vertigo)
- Your hearing changed suddenly in the past 6 months
- Your hearing changes: it gets worse then gets better again
- You have worse hearing in one ear
- You hear ringing or buzzing in only one ear

WARNING: This hearing aid should not cause pain when inserting it.

Remove this device from your ear if it cause pain or discomfort when you insert or place it. To try again, make sure to follow the instructions. If you feel pain or discomfort again, contact the manufacturer. If your pain or discomfort doesn't go away, contact your hearing healthcare professional. You can also report this to FDA as an adverse event according to the instructions that appear later.

Caution: This is not hearing protection.

You should remove this device if you experience overly loud sounds, whether short or long-lasting. If you are in a loud place, you should use the right kind of hearing protection instead of wearing this device. In general, if you would use ear plugs in a loud place, you should remove this device and use ear plugs.

Caution: The sound output should not be uncomfortable or painful.

You should turn down the volume or remove the device if the sound output is uncomfortably loud or painful. If you consistently need to turn the volume down, you may need to further adjust your device.

Caution: You might need medical help if a piece gets stuck in your ear.

If any part of your hearing aid, like the eartip, gets stuck in your ear, and you can't easily remove it with your fingers, get medical help as soon as you can. You should not try to use tweezers or cotton swabs because they can push the part father into your ear, injuring your eardrum or ear canal, possibly seriously.

Note: If you remain concerned, consult a professional.

If you try this device and continue to struggle with or remain concerned about your hearing, you should consult with a hearing healthcare professional.

Note: What you might expect when you start using a hearing aid.

A hearing aid can benefit many people with hearing loss. However, you should know it will not restore normal hearing, and you may still have some difficulty hearing over noise. Further, a hearing aid will not prevent or improve a medical condition that causes hearing loss.

People who start using hearing aids sometimes need a few weeks to get used to them. Similarly, many people find that training or counseling can help them get more out of their devices.

If you hearing loss in both ears, you might get more out of using hearing aids in both, especially in situations that make you tired from listening – for example, noisy environments.

Note: Tell FDA about injuries, malfunctions, or other adverse events.

To report a problem involving your hearing aid, you should submit information to FDA as soon as possible after the problem. FDA calls them "adverse events," and they might include: skin irritation in your ear, injury from the device (like cuts or scratches, or burns from an overheated battery), pieces of the device getting stuck in your ear, suddenly worsening hearing loss from using the device, etc.

Instructions for reporting are available at <https://www.fda.gov/Safety/MedWatch>, or call 1-800-FDA-1088. You can also download a form to mail to FDA.